

## **APPENDIX F ADDRESSES**

### **FAFSA Processor**

Submit FAFSA	Federal Student Aid Programs P.O. Box 4001 Mt. Vernon, IL 62864-8601
Submit Renewal Application	Federal Student Aid Programs P.O. Box 4002 Mt. Vernon, IL 62864-8602
Pacific Islanders	Federal Student Aid Programs P.O. Box 4003 Mt. Vernon, IL 62864-8603
Spanish FAFSA	Federal Student Aid Programs P.O. Box 4014 Mt. Vernon, IL 62864-8614
Submit SAR (with corrections)	Federal Student Aid Programs P.O. Box 7020 Lawrence, KS 66044-7020
Request duplicate SAR, change address, or change/add colleges	Federal Student Aid Programs P.O. Box 7021 Lawrence, KS 66044-7021
<u>Submit Signature Pages:</u> FAFSA Express	Federal Student Aid Programs P.O. Box 7022 Lawrence, KS 66044-7022
FAFSA on the Web	Federal Student Aid Programs P.O. Box 7031 Lawrence, KS 66044-7031
Renewal FAFSA on the Web	Federal Student Aid Programs P.O. Box 7032 Lawrence, KS 66044-7032
Corrections on the Web	Federal Student Aid Programs P.O. Box 7033 Lawrence, KS 66044-7033

## Department of Education Information Services

### Federal Student Aid Information Center

- Questions on applying for aid
- Whether schools participate in federal aid programs
- School default rates
- Student eligibility
- Request publications on federal student aid
- Correct data entry errors made by MDE
- Assistance with answering specific application questions
- Has application been processed?
- Request duplicate SAR
- Change of address/institution

#### Telephone Services

(toll free)  
800/4-FED AID (800/433-3243)  
800/730-8913 TDD for hearing impaired  
319/337-5665 for overseas callers (not toll free)

#### Write to:

Federal Student Aid Information Center  
P.O. Box 84  
Washington, D.C. 20044

### FAFSA Express help—CPS/WAN Technical Support

- Technical Assistance 800/330-5947
- Modem and printer set-up 800/511-5806 TDD for hearing impaired
- Connectivity and access Email: cpswan@ncs.com

### FAFSA on the Web Customer Service

- Technical Assistance 800/801-0576
- Web browser set-up and downloading
- Modem and printer set-up
- Connectivity and access

### Student Financial Assistance (SFA) Customer Service Call Center

- Title IV policy questions 800/433-7327
- Application processing questions E-mail: sfa\_customer\_support@ed.gov
- Help contacting ED staff Fax: 202/275-5532